



London  
**Design &  
Engineering**  
UTC

# **Allegations of Abuse Against Staff Policy**

Prepared by	Geoffrey Fowler, Principal, LDE UTC
Team acknowledgements	Ghulam Abbas, Project Manager, LDE UTC
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# Allegations of Abuse Against Staff Policy

## Policy Statement

- This policy is about managing cases of allegations that might indicate a person would pose a risk of harm if they continue to work in regular or close contact with children in their present position, or in any capacity. It should be used in respect of all cases in which it is alleged that a teacher or member of staff (including volunteers) in a school or UTC that provides education for children under 18 years of age has: behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a criminal offence against or related to a child; or
- behaved towards a child or children in a way that indicates he or she would pose a risk of harm if they work regularly or closely with children.

## Actions regarding allegations that are substantiated false, malicious, unfounded or unsubstantiated

Allegations that are found to have been malicious should be removed from personnel records and any that are not substantiated, are unfounded or malicious should not be referred to in employer references.

If an allegation is determined to be unfounded or malicious, the local authority designated officer (LADO) should refer the matter to local authority children's social care services to determine whether the child concerned is in need of services, or may have been abused by someone else. Students that are found to have made malicious allegations are likely to have breached school behaviour policies. The school should therefore consider whether to apply an appropriate sanction, which could include temporary or permanent exclusion as well as referral to the Police if there are grounds for believing a criminal offence may have been committed.

## Duties as an employer and employee

London Design and Engineering (LDE) UTC has a duty of care to its employees. The UTC should ensure they provide effective support for anyone facing an allegation and provide the employee with a named contact if they are suspended.

It is essential that any allegation of abuse made against a teacher or other member of staff or volunteers in LDE UTC are dealt with very quickly, in a fair and consistent way that provides effective protection for the child and at the same time supports the person who is the subject of the allegation.

## Initial Considerations

The procedures for dealing with allegations need to be applied with common sense and judgement. Many cases may not warrant consideration of a Police investigation or enquiries

by local authority children's services. In these cases, local arrangements should be followed to resolve cases quickly and without delay.

Some rare allegations will be so serious as to require immediate intervention by the local authority's social care services and/or Police. The local authority designated officer (LADO) should be informed of all allegations that come to the UTC's attention and appear to meet the criteria so that he or she can consult Police and local authority children's social care services as appropriate.

The LADO for LDE UTC can be found on the Newham Council's website at:  
[http://newhamchildcare.proceduresonline.com/chapters/pr\\_contacts.html#lado](http://newhamchildcare.proceduresonline.com/chapters/pr_contacts.html#lado)

In the first instance, the Principal or Chair of the Board of Directors (or should the allegation be against the Principal the Chair of the Board of Directors), should immediately discuss the allegation with the LADO. The purpose of an initial discussion is for the LADO, and the Principal teacher or Principal, to consider the nature, content and context of the allegation and agree a course of action.

The LADO may ask the senior manager to provide or obtain any additional information which may be relevant such as previous history, whether the child or their family have made similar allegations and the individual's current contact with children.

This initial sharing of information and evaluation may lead to a decision that no further action is to be taken in regard to the individual facing the allegation or concern, in which case this decision and a justification for it should be recorded, by both the manager and the LADO, and agreement reached as to what information should be put in writing to the individual concerned and by whom. The manager should then consider with the LADO what action should follow in respect of the individual and those who made the initial allegation.

The Principal should inform the accused person about the allegation (or if the Principal is accused the Chair of the Board should inform the Principal) as soon as possible after consulting the LADO. He or she should provide them with as much information as possible at the time. However, where a strategy discussion is needed, or Police or local authority's social care services need to be involved, the Principal should not do that until those agencies have been consulted, and have agreed what information can be disclosed to the person. The LDE UTC must consider carefully whether the circumstances of a case warrant a person being suspended from contact with students at the UTC until the allegation or concern is resolved.

If the allegation is not demonstrably false or unfounded, and there is cause to suspect a student is suffering or is likely to suffer significant harm.

If the allegation is about physical contact, the strategy discussion or initial evaluation with the Police should take account of the fact that teachers are entitled to use reasonable force to control or restrain students in certain circumstances, including dealing with disruptive behaviour.

Where it is clear that an investigation by the Police or Local Authority Children's Social Care services is unnecessary, or the strategy discussion or initial evaluation decides that is the case, the LADO should discuss the next steps with the Principal, or Chair of the Board, or the Trust. In those circumstances the options open to LDE UTC depend on the nature and circumstances of the allegation and the evidence and information available, and will range

from taking no further action to summary dismissal or a decision not to use the person's services in future.

### **Supporting those involved**

The LDE UTC as an employer has a duty of care to its employees. It should act to manage and minimise the stress inherent in the allegations and disciplinary process. Support for the individual is key to fulfilling this duty. Individuals should be informed of concerns or allegations as soon as possible and given an explanation of the likely course of action, unless there is an objection by the local authority social care services or the Police. The individual should be advised to contact their trade union representative, if they have one, or a colleague for support. They should also be given access to welfare counselling or medical advice where this is provided by the employer.

The LDE UTC should appoint a named representative to keep the person who is the subject of the allegation informed of the progress of the case and consider what other support is appropriate for the individual. Particular care needs to be taken when employees are suspended to ensure that they are kept informed of both the progress of their case and current work related issues. Social contact with colleagues and friends must not be prevented unless there is evidence to suggest that such contact is likely to be prejudicial to the gathering and presentation of evidence.

Parents or carers of a student involved should be told about the allegation as soon as possible if they do not already know of it. However, where a strategy discussion is required, or Police or local authority children's social care services need to be involved, the Principal should not do so until those agencies have been consulted and have agreed what information can be disclosed to the parents. They should also be kept informed about the progress of the case, and told the outcome where there is not a criminal prosecution, including the outcome of any disciplinary process. The deliberations of a disciplinary hearing, and the information taken into account in reaching a decision, cannot normally be disclosed, but the parents or carers of the child should be told the outcome in confidence.

In cases where a student may have suffered significant harm, or there may be a criminal prosecution, local authority social care services, or the Police as appropriate, should consider what support the student involved may need.

### **Confidentiality**

It is extremely important that when an allegation is made, LDE UTC makes every effort to maintain confidentiality and guard against unwanted publicity while an allegation is being investigated or considered. In accordance with the Association of Chief Police Officers (ACPO) guidance the Police will not normally provide any information to the press or media that might identify an individual who is under investigation, unless and until the person is charged with a criminal offence. (In exceptional cases where the Police might depart from that rule, e.g. an appeal to trace a suspect, the reasons should be documented and partner agencies consulted beforehand.)

The LDE UTC should take advice from the LADO, Police and local authority social care services to agree the following:

Who needs to know and, importantly, exactly what information can be shared;

- How to manage speculation, leaks and gossip;
- What if any information can be reasonably given to the wider community to reduce speculation; and
- How to manage press interest if and when it should arise.

### **Resignations and 'Compromise Agreements'**

The fact that a person tenders his or her resignation, or ceases to provide their services, must not prevent an allegation from being followed up in accordance with these procedures. It is important that every effort is made to reach a conclusion in all cases of allegations bearing on the safety or welfare of students, including any in which the person concerned refuses to cooperate with the process. Wherever possible the person should be given a full opportunity to answer the allegation and make representations about it, but the process of recording the allegation and any supporting evidence, and reaching a judgement about whether it can be regarded as substantiated on the basis of all the information available should continue even if that cannot be done or the person does not cooperate. It may be difficult to reach a conclusion in those circumstances, and it may not be possible to apply any disciplinary sanctions if a person's period of notice expires before the process is complete, but it is important to reach and record a conclusion wherever possible.

By the same token so called 'compromise agreements', by which a person agrees to resign, if the school or UTC agrees not to pursue disciplinary action, and both parties agree a form of words to be used in any future reference, must not be used in these cases. In any event, such an agreement will not prevent a thorough Police investigation where that is appropriate. Nor can it override the statutory duty to make a referral to the Disclosure and Barring Service (DBS) where circumstances require that.

### **References**

Cases in which an allegation was proven to be unsubstantiated, unfounded or malicious should not be included in employer references. A history of repeated concerns or allegations which have all been found to be unsubstantiated, malicious etc. should also not be included in any reference.

### **Timescales**

It is in everyone's interest to resolve cases as quickly as possible consistent with a fair and thorough investigation. All allegations must be investigated as a priority so as to avoid any delay. The time taken to investigate and resolve individual cases depends on a variety of factors including the nature, seriousness and complexity of the allegation, but these targets should be achieved in all but truly exceptional cases. It is expected that:

- 80 per cent of cases should be resolved within one month,
- 90 per cent within three months,
- all but the most exceptional cases should be completed within 12 months.
- For those cases where it is clear immediately that the allegation is unfounded or malicious then it is expected that they should be resolved within one week.

Where the initial consideration decides that the allegation does not involve a possible criminal offence it will be for the employer to deal with it, although if there are concerns about child protection, the employer should discuss with the LADO. In such cases, if the nature of the allegation does not require formal disciplinary action, the Principal should institute appropriate action within 3 working days. If a disciplinary hearing is required and can be held without further investigation, the hearing should be held within 15 working days.

### **Oversight and Monitoring**

The LADO has overall responsibility for oversight of the procedures for dealing with allegations; for resolving any inter-agency issues, and for liaison with the Local Safeguarding Children Board (LSCB) on the subject. The designated local authority officer(s) will provide advice and guidance to LDE UTC, in addition to liaising with the Police and other agencies, and monitoring the progress of cases to ensure that they are dealt with as quickly as possible consistent with a thorough and fair process. Reviews should be conducted at fortnightly or monthly intervals depending on the complexity of the case.

Police forces should also identify officers who will be responsible for: liaising with the designated local authority officer(s), taking part in the strategy discussion, or initial evaluation, subsequently reviewing the progress of those cases in which there is a Police investigation, and sharing information on completion of the investigation or any prosecution.

If the strategy discussion or initial assessment decides that a Police investigation is required, the Police should also set a target date for reviewing the progress of the investigation and consulting the Crown Prosecution Service (CPS) about whether to: charge the individual; continue to investigate; or close the investigation. Wherever possible that review should take place no later than 4 weeks after the initial evaluation. Dates for subsequent reviews, ideally at fortnightly intervals, should be set at the meeting if the investigation continues.

### **Suspension**

The possible risk of harm to students posed by an accused person needs to be effectively evaluated and managed in respect of the student(s) involved in the allegations. In some cases, that will require the LDE UTC to consider suspending the person until the case is resolved. Suspension must not be an automatic response when an allegation is reported. If the LDE UTC is concerned about the welfare of other students in the community or the staff member's family, those concerns should be reported to the LADO or Police but suspension is highly unlikely to be justified on the basis of such concerns alone.

Suspension should only be considered in a case where there is cause to suspect a student or other students at the LDE UTC is or are at risk of significant harm, or the allegation warrants investigation by the Police, or is so serious that it might be grounds for dismissal. However, a person should not be suspended automatically, or without careful thought being given to the particular circumstances of the case. The LDE UTC must consider carefully whether the circumstances of the case warrant a person being suspended from contact with students at the UTC until the allegation is resolved, and may wish to seek advice from their HR or personnel adviser.

The LDE UTC should also consider whether the result that would be achieved by suspension could be obtained by alternative arrangements. For example, redeployment so that the individual does not have direct contact with the student(s) concerned, or providing an assistant to be present when the individual has contact with students. This allows time for an informed decision regarding the suspension and possibly reducing the initial impact of the allegation. This will however, depend upon the nature of the allegation.

The LDE UTC should also consider the potential permanent professional reputational damage to teachers that can result from suspension where an allegation is later found to be unsubstantiated, unfounded or maliciously intended.

Where it has been deemed appropriate to suspend the person, written confirmation should be dispatched within one working day, giving the reasons for the suspension. The person should be informed at that point who their named contact is within the organisation and provided with their contact details.

Local authority children's social care services or the Police cannot require LDE UTC to suspend a member of staff or a volunteer, although LDE UTC will give appropriate weight to their advice. The power to suspend is vested in the Board of Directors of the LDE UTC. However, where a strategy discussion or initial evaluation concludes that there should be enquiries by the local authority social care services and/or an investigation by the Police, the LADO should canvass Police and the local authority children's social care services for views about whether the accused member of staff needs to be suspended from contact with students at the UTC and consideration should be given for suspension.

## **Information Sharing**

In a strategy discussion or the initial evaluation of the case, the agencies involved should share all relevant information they have about the person who is the subject of the allegation, and about the alleged victim.

Wherever possible the Police should obtain consent from the individuals concerned to share the statements and evidence they obtain with the LDE UTC for disciplinary purposes. This should be done as their investigation proceeds and will enable the Police to share relevant information without delay at the conclusion of their investigation or any court case.

The local authority's social care services should adopt a similar procedure when making enquiries to determine whether the child or children named in the allegation are in need of protection or services, so that any information obtained in the course of those enquiries which is relevant to a disciplinary case can be passed to the UTC without delay.

## **Action following a Criminal Investigation or a Prosecution**

The Police or the Crown Prosecution Service (CPS) should inform the school and LADO straight away when a criminal investigation and any subsequent trial is complete, or if it is decided to close an investigation without charge, or not to continue to prosecute the case after person has been charged. In those circumstances the LADO should discuss with the Principal and Chair of the Board whether any further action, including disciplinary action, is appropriate and, if so, how to proceed. The information provided by the Police and/or the local authority social care services should inform that decision.

The options will depend on the circumstances of the case and the consideration will need to take account of the result of the Police investigation or the trial, as well as the different standard of proof required in disciplinary and criminal proceedings.

## **Action on conclusion of a case**

If the allegation is substantiated and the person is dismissed or LDE UTC ceases to use the person's services, or the person resigns or otherwise ceases to provide his or her services, the LADO should discuss with the LDE UTC and its personnel adviser whether a referral to the Disclosure Barring Service (DBS) for consideration of inclusion on the barred lists or to the General Teaching Council (GTC) is required.

There is a legal requirement for employers to make a referral to the ISA where they think that an individual has engaged in conduct (including inappropriate sexual conduct) that harmed (or is likely to harm) a child or if a person otherwise poses a risk of harm to a child. In such circumstances, the duty to refer an individual to the ISA arises where an employer has removed the individual from relevant work with children or the person has chosen to cease relevant work in circumstances where they would have been removed had they not done so. Professional misconduct cases should be referred to the relevant regulatory body. The ISA will consider whether to bar the person from working in regulated activity, which will include work in schools and other educational establishments. Local authorities, the LDE UTC and other bodies all have a statutory duty to make reports, and to provide relevant information to the ISA. Referrals should be made as soon as possible after the resignation or removal of the member of staff involved and within one month of ceasing to use the person's services.

In cases where it is decided on the conclusion of the case that a person who has been suspended can return to work, the LDE UTC should consider how best to facilitate that. Most people will benefit from some help and support to return to work after a very stressful experience. Depending on the individual's circumstances, a phased return and/or the provision of a mentor to provide assistance and support in the short term may be appropriate. The LDE UTC should also consider how the person's contact with the student or students who made the allegation can best be managed if they are still a student at the LDE UTC.



## **Learning Lessons**

At the conclusion of a case in which an allegation is substantiated the LADO should review the circumstances of the case with the Principal and the Chair of the Board, to determine whether there are any improvements to be made to the UTC's procedures or practice to help prevent similar events in the future. This should include issues arising from the decision to suspend the member of staff, the duration of the suspension and whether or not a suspension was justified.

## **Review**

This policy will be reviewed every two years.